

SEBI Vide its Circular No: SEBI / HO / MIRSD / MIRSD_RTAMB / P / CIR / 2022 / 8 dated 25.01.2022 directed the concerned to make Issuance of Securities in Dematerialized Form in following cases of Investor Service Request:

- 1. Issue of duplicate securities certificate;
- 2. Claim from Unclaimed Suspense Account;
- 3. Renewal / Exchange of securities certificate;
- 4. Endorsement;
- 5. Sub-division / Splitting of securities certificate;
- 6. Consolidation of securities certificates/folios;
- 7. Transmission; and
- 8. Transposition;

For item nos. iii to viii in paragraph 1 above, the RTA/ Issuer Companies shall obtain the original securities certificate(s) for processing of service requests.

PROCESS FOR ISSUANCE OF SECURITIES IN DEMATERIALIZED FORM:

- A. The Issuer Companies and the RTAs shall host Form ISR-4 on their Website which is issuer request form. *[Form ISR-4 is Attached as Annexure A with this letter]*.
- B. The securities holder / claimant shall submit duly filled up Form ISR- 1 along with the Documents / Details specified therein.
- C. The RTA/ Issuer Companies shall verify and process the service requests and thereafter issue a 'Letter of confirmation' in lieu of physical securities certificate(s), to the securities-holder/claimant within 30 days of its receipt of such request after removing objections, if any. (Format for Letter of Confirmation is attached as Annexure B with this letter).
- D. The letter shall, inter-alia, contain details of folio and Demat account number (if available) of the securities holder/claimant.
- E. The letter shall be sent by the RTA / Issuer Companies through Registered / Speed Post to the securities-holder / claimant. Additionally, the RTA/Issuer Companies may send such letter through E-mail with E-sign and / or Digital Signature.
- F. The 'Letter of Confirmation' shall be valid for a period of 120 days from the date of its issuance, within which the securities-holder / claimant shall make a request to the Depository Participant for dematerializing the said securities.
- G. The RTA / Issuer Companies shall issue a reminder after the end of 45 days and 90 days from the date of issuance of Letter of Confirmation, informing the securities

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- holder/claimant to submit the Demat request as above, in case no such request has been received by the RTA / Issuer Company.
- H. In case of the securities which are required to be locked in, the RTA while approving / confirming the Demat request, shall incorporate / intimate the Depository about the lock-in and its period.
- I. In case the securities-holder / claimant fails to submit the Demat request within the aforesaid period of 120 Days, RTA / Issuer Companies shall credit the securities to the Suspense Escrow Demat Account of the Company.
- J. The RTA shall retain the physical securities as per the existing procedure and deface the certificate with a stamp "Letter of Confirmation Issued" on the face / reverse of the certificate, subsequent to processing of service request.
- K. Depository Participant shall generate the Demat request on the basis of Letter of Confirmation and forward the same to the Issuer Company / RTA for processing the Demat request.

Form ISR - 1

(see SEBI circular No. SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2021/655 dated November 03, 2021 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

REQUEST FOR REGISTERING PAN, KYC DETAILS OR CHANGES / UPDATION THEREOF

[For Securities (Shares / Debentures / Bonds, etc.) of listed companies held in physical form]

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to the			
DANI de Il les all'il ad l'Olive l'ada ad la Acultaca de Dani de Caracita			
to ir): PAN shall be valid only if it is linked to Aadhaar by March 31, 2022* For Exemptions / Clarifications on PAN, please refer to Objection Memo in page 4			
provided by the			

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(strike	,,(e off what is not a	pplicable).	ra space is required) in which	I / We are the holder(s)
Autho	•	use Separate Annexure if extr		I / We are the holder(s)
Autho	orization: / We i			, ,
	• •• • / › • /	authorise you (RTA) to update	e the above PAN and KYC de	tails in my / our folio (s)
# In	case it is not prov	ided, the details available in t	the CML will be updated in th	ne folio
* or (any date as may be	specified by the CBDT	(DP: Depository Partic	cipant)
	Mobile		#	
6	address Mobile		#	
5	E-mail			
		<u>Passbook</u> or <u>Bank Statemer</u>	nt attested by the Bank #	
		original cancelled chequ	ue with name of security hold	er printed on it <i>or</i> <u>Bank</u>
			Provide the following:	
		Bank Name:		
4	Bank details	Account Number:		
		☐ The proof of address i	n the name of the spouse	
		gives the registered addre	•	
			ly notarized and / or apostille	•
			Power of Attorney given by	FII / sub-account to the
			Undertakings, Scheduled Co	
		•	nt and its Departments, S	
			olu. nent with address, issued b	v any of the following:
		Not more than 3 months	none Bill (only land line), Ele	ctricity bill or Gas bill -
		Utility bills like Tolonk	ana Dill (anly land lina). Fla	stricity bill or Coc bill
		License / Flat Maintenand	e biii.	

of Any one of the documents, only if there is change in the address;

☐ Client Master List (**CML**) of your Demat Account, provided by DP.

Proof of Address of

first

Mode of submission of documents to the RTA

Please use any one of the following mode;

- 1. In Person Verification (**IPV**): by producing the originals to the authorized person of the RTA, who will retain copy(ies) of the document(s)
- 2. In hard copy: by furnishing self-attested photocopy(ies) of the relevant document, with date
- 3. Through e-mail address already registered with the RTA, with e-sign of scanned copies of documents
- 4. Service portal of the RTA with e-sign with scanned copies of documents, if the RTA is providing such facility

Note

- It is mandatory for holders of physical securities in listed company to furnish PAN, full KYC details (address proof, bank details, e-mail address, mobile number) and Nomination (for all the eligible folios).
- Upon receipt or up-dation of bank details, the RTA will automatically, pay electronically, all the moneys of / payments to the holder that were previous unclaimed / unsuccessful.
- RTA shall update the folio with PAN, KYC details and Nominee, within seven working days of its receipt. However, cancellation of nomination, shall take effect from the date on which this intimation is received by the company / RTA.
- RTA shall not insist on Affidavits or Attestation / Notarization or indemnity for registering / up-dating / changing PAN, KYC details and Nomination.
- Specimen
 Signature
 Provide banker's attestation of the signature of the holder(s) as per Form
 ISR 2 in SEBI circular SEBI/HO/MIRSD/MIRSD RTAMB/P/CIR/2021/655
 dated November 03, 2021) and
 original cancelled cheque with name of security holder printed on it or
 Bank Passbook or Bank Statement attested by the Bank
 Providing Nomination: Please submit the duly filled up Nomination Form
 (SH-13) or 'Declaration to Opt out of Nomination' as per Form ISR-3, in
 SEBI circular SEBI/HO/MIRSD/MIRSD RTAMB/P/ CIR/2021/655 dated
 November 03, 2021
 Change in Existing Nomination: Please use Form SH-14 in SEBI circular
 SEBI/HO/MIRSD/MIRSD RTAMB/P/CIR/2021/655
 Cancellation of Existing Nomination: use Form SH-14 & Form ISR 3

(Page 3 & 4 is for information to investors; print out of the same is not required)

^{**} Nomination (Form SH-13 or SH-14) / 'Declaration to Opt-Out of nomination' (Form ISR – 3), has to be furnished by the holder(s) separately for each listed company.

Objection Memo that can be raised by the RTA

(only if the relevant document / details is / are not available in the folio or if there is a mismatch / discrepancy in the same or change thereof)

Note

RTAs shall raise all objections, if any / at all, in one instance only; the RTA shall not raise further objections on the same issue again and again, after the holder / claimant furnishes all the prescribed documents and details, unless there is any deficiency / discrepancy in the same.

No.	Item	Documents / Details to be provided to the RTA by the holder(s) / claimant(s)
1	PAN – Exceptions and Clarification	'Exemptions/clarifications to PAN', as provided in clause D to 'Instructions/Check List for Filing KYC Forms' in Annexure – 1 to SEBI circular No. MIRSD/SE/Cir-21/2011 dated October 05, 2011 on Uniform Know Your Client (KYC) Requirements for the Securities Market, shall also applicable for holder(s) / claimant(s) of securities held in physical mode.
2	Minor mismatch in Signature - minor	The RTA shall intimate the holder at the existing address, seeking objection, if any, within 15 days
4	Major mismatch in Signature or its non-availability with the RTA Mismatch in Name	 Banker's attestation of the signature of the holder(s) as per Form ISR - 2 Original cancelled cheque with name of security holder printed on it or Bank Passbook or Bank Statement attested by the Bank Furnish any one of the following documents, explaining the difference in names; Unique Identification Number (UID) (Aadhaar) Valid Passport Driving license PAN card with photograph Identity card / document with applicant's Photo, issued by any of the following: Central / State Government and its Departments, Statutory / Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions Marriage certificate Divorce decree
5	Present address of the holder is not matching with the address available in the folio	RTA shall issue intimation to both the old and new addresses. In case where the letter is undelivered at the old address, RTA shall not insist for any proof of the old address provided the current address proof is in the form of an address proof issued by a Government Authority. The above procedure will be applicable for request for change in address of the holder also

(Page 3 & 4 is for information to investors; print out of the same is not required)

Form ISR - 2

(see circular No. SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2021/655 dated November 03, 2021 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

Confirmation of Signature of securities holder by the Banker

1. E	Bank Nam	ne and Branch						
2. B	2. Bank contact details							
1	Postal Add							
1	hone nur							
Е	-mail add	lress						
2 5	N1 A							
3. B	Bank Acco	unt number						
1 1	\ cccupt c	noning data						
4. A	ACCOUNT O	pening date						
E 1	\ccount h	older(s) name(s)			1)			
Э. А	ACCOUNT II	older(s) flame(s)			1)			
					2)			
					-1			
					3)			
					,			
6. L	atest pho	tograph of the ac	count ho	lder(s)	. <u>i</u>			
	[7			1		
		151 11					ord II 11	
		1 st Holder		2 nd H	older		3 rd Holder	
					Ţ			
		older(s) details as	per Banl	k Records	S			
a	a) Address							
h) Phone	numhar						
C		address						
d	<u></u>				<u> </u>			
	a, Signat							
1)			2)			3)		
			_,					
	Signature verified as recorded with the Bank				h the Bank			
Seal of the Bank								
	(Signature)							
Place	Place: Name of the Bank Manager			-				
	Employee Code							
Date:	ate: E-mail address							

Form ISR - 3

Declaration Form for Opting-out of Nomination by holders of physical securities in Listed Companies

(see SEBI circular No. SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2021/655 dated November 03, 2021 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

[Under Section 72 r/w Section 24 (1) (a) of Companies Act, 2013 r/w Section 11(1) and 11B of SEBI Act, 1992 and Clause C in Schedule VII and Regulation 101 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015)]

Name of the Com Registered Addre	pany ss of the Company	: :		
hereunder <u>, do ne</u> respect of such se	ot wish to nomine ecurities in the eve	ate any persont of my /our o	n(s) in whom shall	s of which are given vest, all the rights in is being opted out)
Nature of Securities	Folio No.	No. of Securities	Certificate No	o. Distinctive No.
aware that in cas to furnish the re Court like Decree	e of my / our deatequisite documents or Succession Celent as may be pres	ch, my / our le s / details, ind rtificate or Let	gal heir(s) / represe cluding, Will or doc ter of Administratio	nee(s) and further are intative(s) are required tuments issued by the on / Probate of Will or y, for claiming my / our
Name(s) and Add Sole / First Holde	ress of Security hol r Name	lders(s)		Signature(s)
Second Holder Na	ame			
Third Holder Nam	ne			
Name and Addres	ss of Witness			Signature

Form ISR-4

(see circular No. SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2022/8 dated January 25, 2022 on Issuance of Securities in dematerialized form in case of Investor Service Requests)

Request for issue of Duplicate Certificate and other Service Requests

(for Securities - Shares / Debentures / Bonds, etc., held in physical form)

		Date://
I / We are submitting the following Depository Participant to demater	ing docume ialize my /	d for processing all service request: ents / details and undertake to request the our securities within 120 days from the date ved from the RTA/Issuer Company (tick as
• Demat Account No. (If available):	
Provide Client Master List (CML	.) of your De	emat Account from the Depository Participant*
 Provide the following details, i circular dated November 03, 20 	•	not already available with the RTA (see <u>SEBI</u>
PAN	-	Specimen Signature
Nomination / Declaration to Opt-	out	
B. I / We request you for the following	_	
☐ Issue of Duplicate certificate		☐ Claim from Unclaimed Suspense Account
Replacement / Renewal / Ex securities certificate	change of	☐ Endorsement
Sub-division / Splitting of certificate	securities	Consolidation of Folios
Consolidation of Securities cer	tificate	Transmission
Transposition (Mention the ne	w order of	holders here)
C. I / We are enclosing certificate	te(s) as det	ailed below**:
Name of the Issuer Company		
Folio Number		
Name(s) of the security	1.	
holder(s) as per the	2.	
certificate(s)	3.	

Ce	rtificate numbers		
Di	stinctive numbers		
Nι	umber & Face value of		
se	curities		
** W	/herever applicable / whicheve	er details ar	e available
D.	Document / details required	for specific	r sarvica raquast:
ا. ا.	☐ Duplicate securities certi	•	t service request.
	•		
II.	\square Claim from Unclaimed Su	ıspense Acc	count
	Securities claimed		(in numbers)
			(in words)
III.	☐ Replacement / Renewal	/ Exchange	of securities certificate
	•	_	lecrepit, worn out or where the page on the
IV.	☐ Endorsement		
٧.	☐ Sub-division / Splitting of securities certificate		
VI.	\square Consolidation of securiti	es certificat	re/Folios
VII.	☐ Transmission		
VIII.	☐ Transposition		
_			

Provide / attach original securities certificate(s) for request for item numbers III to VIII above.

Declaration: All the above facts stated are true and correct to best of my / our knowledge and belief.

	Security Holder 1 / Claimant	Security Holder 2	Security Holder 3
Signature	√	✓	√
Name		 	√
Full address			
PIN	✓ □□□□□		

After processing the service request, the RTA shall issue a 'Letter of Confirmation' to the securities holder/claimant, which is valid only for 120 days. Using this 'Letter of Confirmation', the securities holder/claimant shall request the DP to dematerialize the securities, failing which the securities shall be credited to the Suspense Escrow Demat Account of the Company.



Annexure - B

Date:

(to circular no. SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2022/8 dated January 25, 2022 on Issuance of Securities in dematerialized form in case of Investor Service Requests)

Name:

RTA / ISSUER COMPANY NAME AND ADDRESS

Address:					
Dear Sir/Madam,					
	LETTER OF CONFIRMATION				
Sub: Issuance of Securiti	es in dematerialized form in case of Investor Service Requests				
Name of the Company:					
We refer to the request receiv you that the request has been	red from you for issuance of securities in your name. We would like to inform approved as detailed below:				
Name of first holder & PAN Joint holder 1 & PAN Joint holder 2 & PAN					
Number of shares					
Folio Number					
Certificate numbers					
Distinctive numbers					
Lock-In	Yes or No. If yes, lock-in from/ till/ (DD/MM/YYYY)				
2022, has mandated that the	vide Gazette Notification no. SEBI/LAD-NRO/GN/2022/66 dated January 24, shares that are issued pursuant to investor service request shall henceforth v and hence the security certificates (wherever applicable) are retained at our				
shares using the Dematerializ this letter, sign it and present raise a Demat Request Numb	of this letter, please request your Depository Participant (DP) to demat these ration Request Form (DRF). Please fill the DRF with the details mentioned in this letter in original to your DP along with the DRF for enabling your DP to per (DRN). In case you do not have a demat account, kindly open one with can open Basic Service Demat Account at minimal / nil charges.				
Please note that this letter is valid only for a period of 120 days from the date of its issue within which you have to raise demat request with the DP as above. Any request for processing demat after the expiry of aforesaid 120 days will not be entertained and as per the operating guidelines issued by SEBI, the subject shares shall be transferred to a Suspense Escrow Demat Account of the company.					
Thanking you,					
Yours faithfully,					
For ABCD Limited (RTA)					
Authorised Signatory					